

Office 365 Mandatory Migrations



Agenda

- Process overview (WiscMail and WiscMail Plus)
- Mandatory migration calendar
- Oversized mailboxes and messages
- Accounts with multiple forwards
- Mapped accounts
- Unclaimed resource accounts and domain cleanup
- Resources
- Q&A



Process Overview (WiscMail)

- Accounts to be migrated will be sent a notification two weeks prior to mandatory migration period
- Encouraged to self-migrate during this time
- Mandatory migration occurs within two week time-frame following date noted in notification



Process Overview (WiscMail)

- Account preparation encouraged!
- If not already selected, no first.last@wisc.edu email address will be assigned during migration
- netid@wisc.edu will be assigned as primary address unless a different primary address has been selected
 - If a primary address has not been designated or the individual still exists on two separate mail systems, the GAL address in Office 365 may differ from the individual's directory address.



Migration Calendar

Date	Notification	Begin Mandatory Migration	Other Action
9/1	Ungrouped F/S #1		
9/8			
9/15	Ungrouped F/S #2	Ungrouped F/S #1	
9/22			
9/29	Emeriti/Retirees	Ungrouped F/S #2	
10/6	Grouped F/S (No date or 12/31 date)		
10/13		Emeriti/Retirees	UWSA/Extension Deactivation

Migration Calendar

Date	Notification	Begin Mandatory Migration	Other Action
10/20	Grouped F/S (Date before 10/20)	Grouped F/S (No date or 12/31 date)	
10/27			
11/3	Grouped F/S (All Remaining)	Grouped F/S (Date before 10/20)	
11/10	WiscMail Plus #1		
11/17		Grouped F/S (All Remaining)	
11/24	WiscMail Plus #2 (if needed)	WiscMail Plus #1	
12/1			
12/8	n/a	WiscMail Plus #2 (if needed)	

Oversized Mailboxes

- Five remaining WiscMail accounts with mailboxes >25GB
- Working directly with end user and Migration Partner to mitigate
- Notifications sent 9/22



Oversize Messages

- Account owners have been notified (9/11)
- Messages we can't transfer, will attempt to share with account owner via Box
- Limits to this process could result in message loss for accounts with a significant amount of oversized messages remaining



Accounts with Multiple Forwards

- Office 365 only supports a single forwarding address for an account
- If multiple forwards for an account are not mitigated before transfer, all forwards for the account will be deleted upon transition to Office 365
- Options
 - Create a WiscList or Office 365 Group containing the addresses to which the account should be forwarded and set as forwarding address
 - Migrate to service account and link to appropriate NetID accounts



Mapped WiscMail Plus Accounts

- If mappings are confirmed for WiscMail Plus accounts, mapped account will migrate with NetID account.
- Encouraged!



Accounts Mapped for External Systems

- Mapped accounts from your non-WiscMail system will migrate
- Minimally, departmental email addresses will be assigned to the O365 account and mail will start being delivered to the departmental email address in O365
- Under correct conditions, data will migrate as well.



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Process Overview (WiscMail Plus)

- WM+ Accounts with confirmed mappings will be consolidated with the mapped account
- WM+ Accounts without mappings will become Service Accounts
 - Existing, linked NetIDs will persist
 - Web login will be disabled, password will be reset
 - Consolidation after migration to Office 365 is a manual process
 - Users must use permissions to drag mail to other O365 accounts
 - Administrator deletes account and reassigns address as alternate



Unclaimed Resource Accounts (WiscMail Plus)

- Unclaimed resource account data consolidated into service account calendars
- Data retained for approximately six months at which point we will begin purging orphaned accounts.



Domain Cleanup

- Once account migration is complete, domain cleanup is needed.
- Automatically performed after final migration of WiscMail Plus domains.
- External domains need to let us know when their migrations are complete.
 - Email office365team@doit.wisc.edu to start this process



Org Readiness Manifest Groups

- Post migration, will be decommissioned and deleted
- Timeframe TBD
- If you need Manifest groups for any reason post-migration, please request your own folder and Manifest group

Resources to Assist with Onsite Migrations

- Reduced resources as a result of the university budget reductions.
- As a project, not funded past December 31, 2015
- After January 1, 2015, departments can contract with DoIT Departmental Support (Organizational Support Coordinators) and the Help Desk (Office-ianados) for on site migration assistance.



Q & A

